

LUXE OPS™

Luxury Enterprise Operations Management

Luxe Ops™ will manage all your distribution, customer service and accounting needs so you can focus on Sales.

Growing your business is a full time task.

Operating all detailed functions and controls with amazing service, on time deliveries and full vendor compliance requires years of knowledge and experience.

Partner with *Luxe Ops™* because we value your existing relationships and bring our own relationships from years of working in the industry.

From Receipt to Revenue, Luxe Ops™ will free you and your team to focus on your growing business while we collaborate with you to delight your customer.



Luxe Ops™ has invested in the people, skills, knowledge, software and infrastructure to provide distribution, customer service, finance and all back-office operations for your business in a scalable and cost effective manner.

16 Chapin Road • Unit 908 • Pine Brook • NJ • 07058 • 973.276.0030

www.Luxe-Ops.com

LUXE OPS™

Luxury Enterprise Operations Management

At *Luxe Ops™* we understand that boutique **and luxury brands** require **tailored services**. We cater to businesses which need to support **low volume**, open stock, gift pack and consignments as well as products that are of **high value** and/or **fragile**. Our **flexibility** includes everything from order entry methods to **highly customizable** pick locations to rush order fulfillment and more. Speak with us to understand how our staffing can **expand and contract** to satisfy your rapidly changing business needs. We have an **open house policy** and encourage you and your team to visit or even place a team member onsite when desired. And of course we **guarantee shipment** of stock within 3 days

Implementation

Whether you are **starting** from nothing **or moving** existing business from another solution *Luxe Ops™* can quickly provide trusted and tested **critical business operations transition**.

Luxe Ops™ **New Business Implementation** processes will allow you to start from nothing and rapidly achieve full compliant operations.

Luxe Ops™ **Existing Business Transition** processes will deliver complete transition to our infrastructure seamlessly.



Services Available

3rd Party Distribution Ops

- Receiving
- Inbound logistics
- Highly configurable picking / packing
- Shipping/outbound logistics
- EDI UPC labels / ASN
- Returns handling
- Restoration
- Specialty notes / gift wrapping

Business Ops

- Customer service
- Sales order management
- EDI purchase order / invoice
- Inventory management
- Accounts receivable / collection
- Accounts payable
- Software as a service
- Reporting-operational/financial



About Luxe Ops™

The carefully selected team members of *Luxe Ops™* have been providing **first class** luxury product distribution and services for over 20 years.

We listen and care about our customers and every transaction. When you hire *Luxe Ops™* team we behave **like an owner** of your business, acting with the very same degree of pride and ownership.

We are conveniently and strategically located in northern New Jersey

Technology

Luxe Ops™ systems carry through all business processes and provide the following specific capabilities:

- Online client access to all transactions and reports
- Real time stock levels
- Custom systems integration
- Custom reports
- Open order report
- Stock report
- Computerized shipping manifest for UPS, FEDEX and USPS

Contact us now to discuss the most appropriate SOLUTIONS for your needs

Cheryl Bruskin
CBruskin@Luxe-Ops.com
973.276.0030